

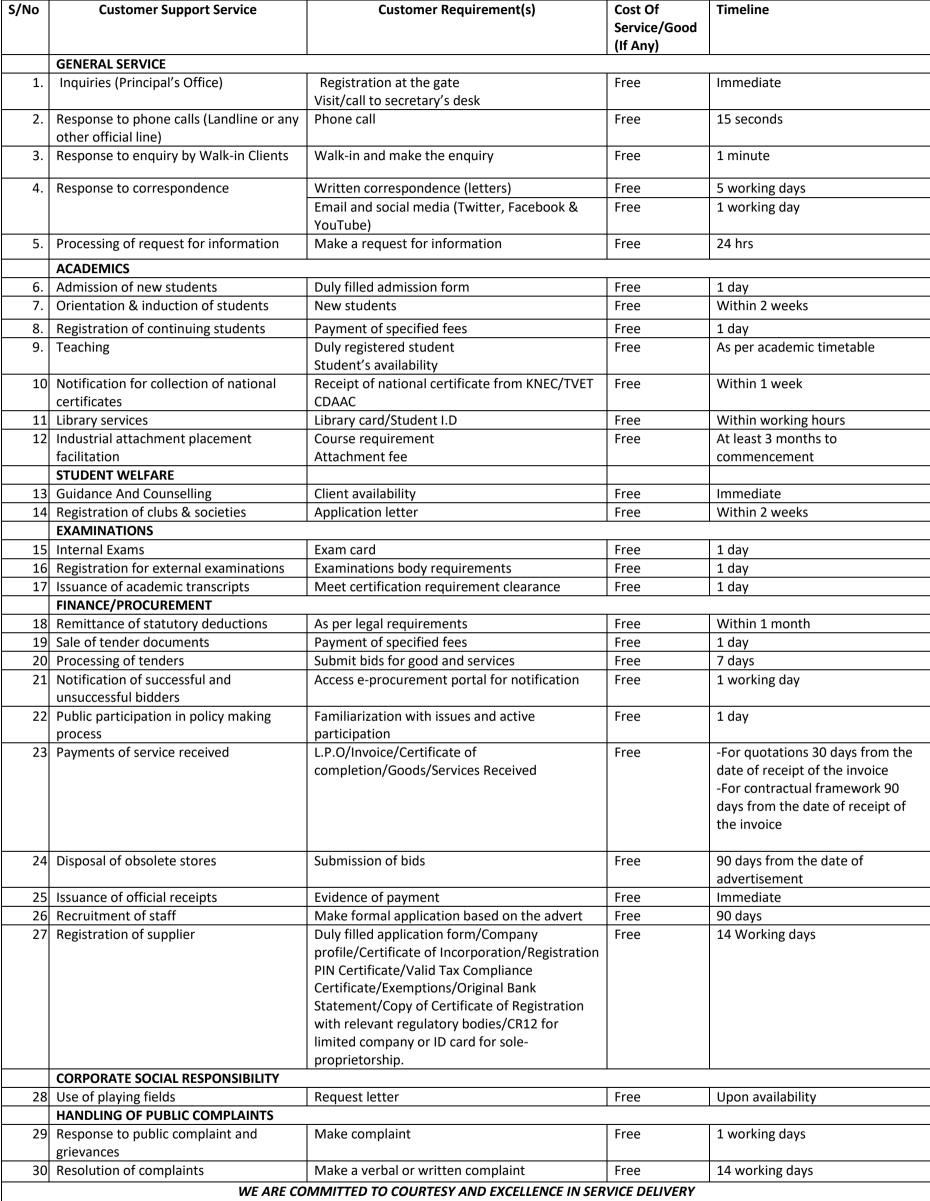


STATE DEPARTMENT OF VOCATION AND TECHNICAL TRAINING NAIVASHA TECHNICAL AND VOCATIONAL COLLEGE P. O. BOX 574-20117

NAIVASHA TEL.NO. 0740429247

principal@ntvc.ac.ke or info@ntvc.ac.ke

CITIZENS' SERVICE DELIVERY CHARTER



Any service/good rendered that does not conform to the above standards or any officer who does not live up to commitment to courtesy and excellence in Service Delivery should be reported to:

The Principal,
NAIVASHA TECHNICAL AND VOCATIONAL COLLEGE

P. O. BOX 574-20117 NAIVASHA.

Tel: +**0740429247**Website

Email: principal@ntvc.ac.ke or info@ntvc.ac.ke

The Commission Secretary/ Chief Executive Officer,

Commission on Administration Justice 2nd floor, **West End towers**, Waiyaki way, Nairobi,

P.O Box 20414-00200 Nairobi. Tel: +254(0)20 2270000/2303000. Email: feedback@ombudsman.go.ke

HUDUMA BORA NI HAKI YAKO